



## SMART HOME GATEWAY – FIRMWARE UPGRADE PROCEDURE

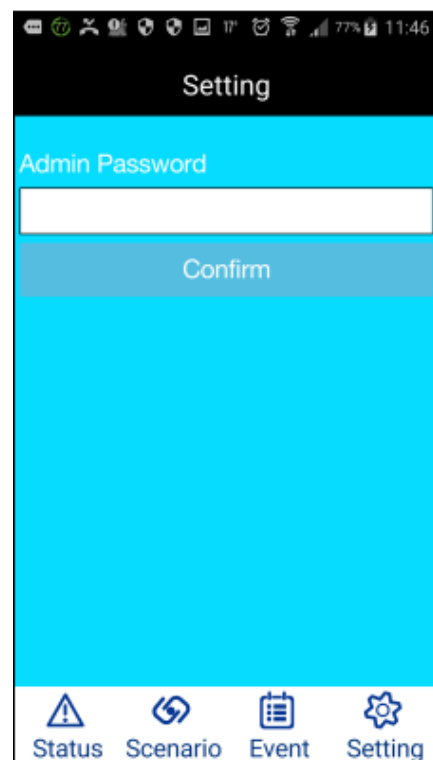
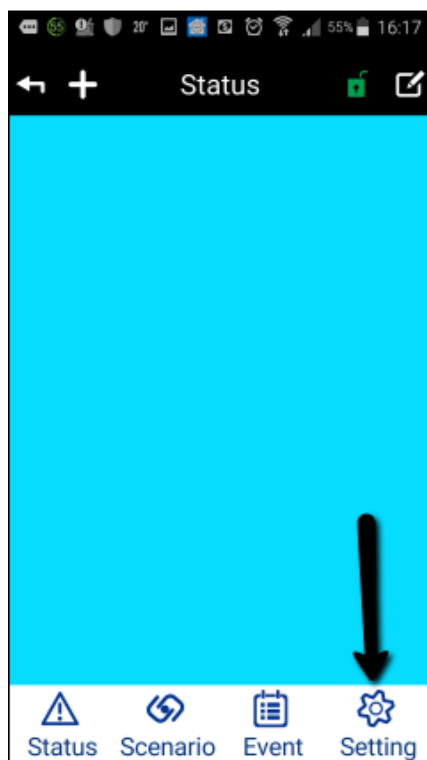
In order to upgrade firmware on the SHG100 Smart Home Gateway please use the procedure below.

NOTE: The firmware upgrade will not remove the settings from the gateway so all devices/scenarios will be retained.

Firstly, you need to login to your Gateway using the Smart-I Protect App on your Smartphone/Tablet.

Then you will need to login to your gateway by tapping the Gateway entry on the main page.

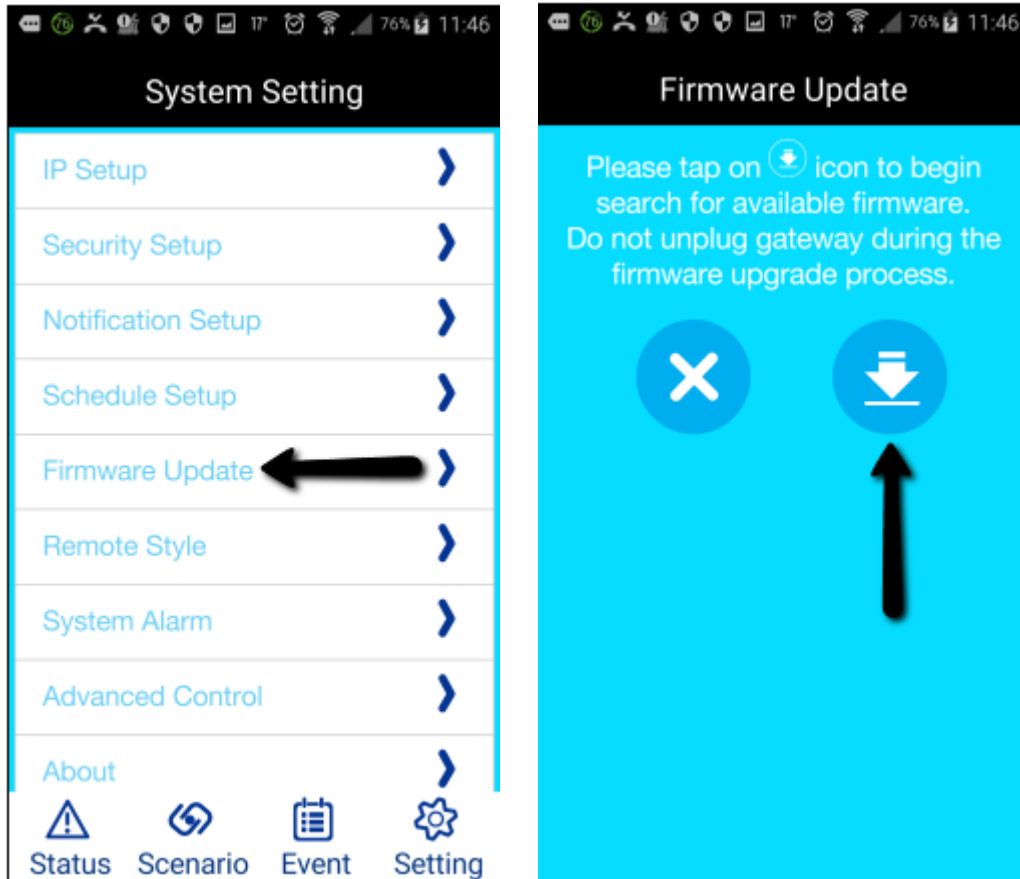
Once logged in you will then need to tap the Setting icon - blue cog bottom right of screen (as illustrated below).



For technical support, please contact your local distributor.  
Alternatively, call 01483 397000

You will then be asked to enter your Admin Password (Default : 123456)

Next you will need to tap the Firmware Update (as illustrated below)



Next you will be presented with the Firmware Update Screen. Tap the Download icon (as illustrated above).

The gateway will initialize the download and once download will prompt you to confirm the update process.

Once completed the gateway will reboot.

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