



**IDENCY**<sup>®</sup>  
Secure your digital world

## Taking Care of Your Fingerprint Reader/Sensor

The fingerprint reader, while tolerant of residues left on the reader, **performs optimally when kept clean!**

### How to Clean the Fingerprint Reader

- Apply the sticky side of a piece of adhesive cellophane tape to the window, and then peel it away, OR
- Gently dab the fingerprint reader window with a cloth that has been dampened with a mild ammonia-based glass cleaner, such as Windex. (Do not use paper!)



### Protect Against the Risk of Damage to Your Fingerprint Reader

- Do not pour any liquid directly on the reader window.
- Do not use alcohol-based cleaners.
- Never submerge the reader in liquid.
- Never rub the window with an abrasive material, including paper.
- Do not poke the window coating with your fingernail or any other item, such as a pen.

### Proper Use of Your Fingerprint Reader

Most of the unique, repeatable fingerprint information is located in the "pad" of your finger, not in the "tip". Flat finger placement as shown below will result in fast and accurate fingerprint authentication.

